

Getting your HealthElife PIN

BEFORE YOU CAN ENROLL IN HEALTHELIFE, YOU'LL NEED TO HAVE A PIN (PERSONAL IDENTIFICATION NUMBER).

There are two ways to get your PIN:

1. In person during your next visit to your local health care facility
2. Virtually (online)

Note: You'll need government-issued photo ID to prove your identity..

GETTING YOUR PIN IN PERSON

1. Visit the registration desk at your local hospital.
2. Ask for your PIN to enroll in HealthElife.
3. Verify your identity with the registration staff.
4. They'll give you a PIN and a card with information on what to do next.
5. Once you have your PIN, finish setting up your account; see the tipsheet on [the HealthElife page](#) called "Setting up your HealthElife account, logging in and signing out".

GETTING YOUR PIN VIRTUALLY (ONLINE)

For getting your PIN virtually, we've provided an overview as well as more detailed steps.

OVERVIEW

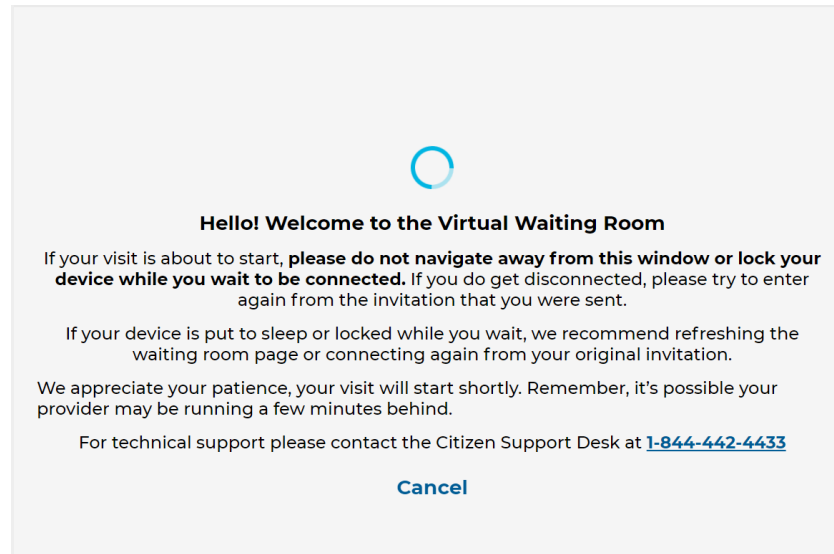
1. Visit www.northernhealth.ca/healthelife.
2. Follow the steps under 'Get your unique PIN'

Getting your HealthLife PIN *(continued)*

Some Helpful Tips

1. Wait for the agent to join the session.

Note: *If for some reason the session closes before the provider sees you, use the link you originally used to join the session to rejoin the call.*



2. During the call, you'll see the following options on the screen

